

# eProSoft Expands Capabilities as a New **SAP Commerce Reseller** and **Services Partner**



eProSoft expands its SAP capabilities, announcing the addition of Hybris Reseller and Services Partnership paving the path through digital transformation, ultimately creating an omni-channel experience through ProCustomerX.

This partnership is added to eProSoft's status as an SAP PartnerEdge Services, Reseller, and Application Development Partner.

## SAP Commerce Practice

As a digital transformation leader and SAP Commerce Partner, we build & manage SAP Hybris based solutions for B2B, B2C, B2B2C. We focus on delivering consistent, seamless shopping experiences across channels.

Experiences that delight your customers while they interact with your brand at each touch-point during their customer journey.

"Experienced & Reliable SAP Hybris Partner Certified consultants to provide value in project delivery".

## Why ProCustomerX SAP Commerce?

- ▶ Driving customer transactions via Experience / Data / Commerce
- ▶ Highly scalable, enterprise B2C and B2B ecommerce platform.
- ▶ Omnichannel commerce solution driving relevant, personalized experiences for customers.
- ▶ Components for analytics, marketing automation, OM, configure/price/quote, billing management, PIM, content management, POS systems and customer service interaction.
- ▶ "Accelerators" for B2C, B2B, Life Sciences & Retail verticals to speed up project delivery and provide best practice in business solutions and technical delivery.



## Our Services

### Managed Services:



- ▶ **Optimized Hosting** – Secured Monitoring, Reliable Infra Rollout, Optimized Hosting, and Support & Cloud Engineering
- ▶ **Automated Monitoring** – Infrastructure, System, Server, Network, Transactional, Database, Cluster & Functional
- ▶ **24/7 Support** – Our Hybris Application Management Services (AMS) include 24\*7 support for website's health management, incorporating flexibility and continuously adding feature functionality for better performance and user experience.

### Implementation Services:



- ▶ **UXUI Design** – Create leading UX interfaces & designs aligned to brand values
- ▶ **Commerce Experience Design** – A unique methodology to discover, design & shape your customers' journeys
- ▶ **UX & Research** – Establishing the right strategies & technologies to support customer journeys
- ▶ **Optimization & AB Testing** – Spot pain-points & opportunities, enhance online experience & ROI
- ▶ **Content Design** – Develop content strategies driving commerce and build valuable content.

### eCommerce Technology:



- ▶ **DB Architecture** – Analyze & enhance the data intelligence to support the multi-channel needs of the customers
- ▶ **OMS (Order Management Systems)** – Integrate and orchestrate sales channels & customer orders
- ▶ **PIM (Product Information Management)** – Effectively gather, enrich, manage and distribute product information across channels
- ▶ **Performance Testing** – Accelerate software deployment through our DevOps solutions
- ▶ **Security & Threat Modeling** – Carry out vulnerability testing to limit the risk of attack

### Commerce Operations:



- ▶ **PMO** – Project & Program Management for program governance and management by developing structures and schedules
- ▶ **Peak-Hour Operations** – Tailored to meet customer requirements & budgets during peak periods for powerful ecommerce performance
- ▶ **Hosting 3rd Party Tools** – Design, build and support hosted solutions to be seamless within projects and application management models

Please connect with us to learn more about our SAP Hybris Practice and our Customized Implementation Service offerings to enable your eCommerce organization to become more effective and grow revenues faster.



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SAP Approved Vendor (Certification Pending)